WARRANTY – WHAT IS NOT COVERED

1. **Manufacturer's Warranty for Parts Only: ** Parts are covered exclusively under the manufacturer’s warranty. Labor required for repairs or replacements is not included and must be covered by the customer.

2. **Modifications Post-Installation: ** Any changes or modifications made by the customer to the product after installation will void the warranty. It is essential that no alterations are made without professional consultation.

3. **Damaged Hinges or Doors: ** Hinges or doors that become damaged due to improper use or mishandling are not covered under the warranty.

4. **Unlevel Doors Beyond 30 Days: ** Doors will only be realigned or leveled within 30 days of installation. After this period, the customer is responsible for all maintenance, including necessary adjustments.

5. **Water, Moisture, and Sunlight Exposure: ** Damage resulting from exposure to excess water, moisture, or direct/indirect sunlight is not covered. Customers are encouraged to ensure proper care to prevent such exposure.

6. **Color Fading Due to Improper Cleaning: ** Fading of surfaces due to lack of proper cleaning or the use of harsh chemicals is not covered under the warranty. Only mild, approved cleaning solutions should be used.

7. **Invisible Defects: ** Any defects or deficiencies not visible from 5 feet away under natural light conditions are not considered valid warranty claims.

8. **Normal Wear and Tear: ** The warranty does not cover damage caused by normal wear and tear, or from regular daily use of the product.

9. **Material Damage from Harsh Chemicals: ** Any materials (glass, hardware, tiles, cabinets, etc.) that are damaged or discolored due to improper use of harsh cleaning chemicals are excluded from the warranty.

10. **Custom Glass Installations: ** No warranty is offered for custom glass. Customers should ensure proper care and maintenance from the date of installation.

11. **Custom Hardware on Glass: ** The warranty for custom hardware used on custom glass

installations is limited to 2 years from the date of installation and provided by the manufacturer.

12. **Silicone and Caulking: ** Silicone and caulking are warrantied for up to 2 years, provided they are not damaged by harsh chemicals or altered by the customer. Regular inspections are recommended.

13. **Tile Grout: ** Grout is not covered under this warranty. Customers should inspect and maintain the grout regularly.

14. **Plumbing, Sinks, and Faucet Parts: ** Any damage to plumbing, sinks, or faucets due to misuse or regular wear and tear is not covered. It is the customer's responsibility to maintain these components properly.

15. **Countertop Stains: ** Stains on countertops that occur after installation are not covered. Proper sealing and cleaning should be maintained by the customer.

16. **Light Fixtures and Bulbs: ** Light bulbs and light fixtures are not included in this warranty.

17. **Chips and Scratches on Floors and Walls: ** Damage to floors or walls caused by moving in or out is the customer's responsibility and is not covered.

18. **Humidity-Related Damage: ** Cracks, nail pops, or the expansion or shrinking of floor coverings or baseboards due to improper humidity control are not warrantied. A recommended humidity level of 35% should be maintained.

19. **Damage from Subfloors: ** Any damage to flooring caused by uneven or old subfloors is excluded from the warranty.

20. **HVAC Systems: ** HVAC-related work, including duct cleaning, is not covered under this warranty. The customer is responsible for duct cleaning and changing furnace filters after renovation.

21. **Certified Electrical Work: ** Electrical work is certified and tested at the time of construction. Issues like tripped GFI switches are not covered. Customers are advised to perform the test/reset function before requesting assistance, as a deposit is required for an electrician visit.

22. **Plumbing Backups and Clogs: ** Backups, clogs, and blockages in plumbing systems are not covered under the warranty.

23. **Existing Plumbing Connections: ** Any pre-existing plumbing that is connected to during

installation is not covered. The customer is responsible for regular maintenance of these systems by a certified plumber.

24. **Exterior Water Shutoffs: ** Exterior water shutoffs, including closing exterior water valves and disconnecting hoses to prevent freezing or water bursts, are the customer's responsibility.

WARRANTY – WHAT IS COVERED

1. **Visible Defects Upon Installation: ** Defects or deficiencies visible from less than 5 feet under natural lighting conditions and during the time of installation are covered under the warranty. Any issues must be reported immediately during the installation and inspection period.

2. **Proper Shower Drainage: ** The shower area will be installed with proper slope to ensure correct drainage. Any post installation clogs are not covered.

3. **Bathtub Condition: ** The bathtub will be free from visible scratches or dents at the time of installation. Any post-installation damage is not covered.

4. **Caulking in Tiled Areas: ** All tiled areas will be caulked upon completion. The customer is responsible for regular inspection and maintenance of the caulking to prevent water penetration.

5. **Sinks: ** Sinks will be free from dents or scratches upon installation. Any defects should be reported immediately.

6. **Cabinets: ** Cabinets supplied by the manufacturer will be free from damages or dents. This warranty applies only at the time of installation.

7. **Proper Cabinet Installation: ** Cabinets will be aligned and leveled correctly at the time of installation. Any issues post-installation are the customer's responsibility.

8. **Damaged or Faulty Hardware: ** Hardware such as rollers and hinges will be warrantied and replaced if damaged during installation. No coverage is provided for hardware after installation.

9. **Faucet Installation: ** Installed faucets are warrantied to be leak-free upon installation, with a full water leak check.

10. **P-Trap Installation: ** P-Traps are warrantied to be leak-free upon installation. Any future issues must be addressed by the customer.

11. **Drywall: ** Drywall will be free of defects when viewed from 6 feet away. If any defects are noted at the time of construction, they will be resanded and repainted with the original paint.

12. **Toilet Installation: ** Toilets will be free from defects and warrantied for proper installation, including passing a water leak test. Issues must be identified immediately at the time of installation.